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I hereby certify that this paper is being deposited with the United States Postal Service "Express Mail Post Office to Addressee" service under 37 CFR 1.10 on the date indicated above and is addressed to the Commissioner of Patents and Trademarks, Washington, D.C. 20231

Barbara Villani

Attorney Docket No. \_\_\_01701/LH

Wara

Transmitted herewith for filing is the JAPANESE language patent application of

Inventor(s): Toshio UENO

Title: "TECHNICAL SUPPORT SYSTEM"

Priority Claim (35 U.S.C. 119) is made, based upon:

FILING IN JAPANESE LANGUAGE 37 CFR 1.52(d) AND 1.17(k)

> 10/002744 11/02/01

Enclosed herewith are:

None

- [X] JAPANESE LANGUAGE Specification (Description, Claims): Pages 1 16 ; Number of claims 1 14
- [X] Declaration and Power of Attorney [X] executed; [] unexecuted (supplied for information purposes)
- [X] 10 Sheets of drawings, Figures 1 15 [X] Formal [] Informal
- [X] Assignment and "Patents" Recordation Form Cover Sheet (PTO-1595) AND \$40. RECORDATION FEE ASSIGNMENT INFORMATION FOR PUBLICATION:

Toshiba Tec Kabushiki Kaisha 1-1, Kanda Nishiki-cho, Chiyoda-ku, Tokyo, 101-8442, Japan

- [] Certified copy (ies) of priority document(s) identified above
- [] Information Disclosure Statement; [] Form PTO/SB/08A
- [] Preliminary Amendment
  - [X] Change of Correspondence Address (Form PTO/SB/122)
  - [] Applicants Claim Small Entity Status
  - [X] Receipt Postcard

	Number Filed	<del></del>	Number Extra	Rate	Calculations
Total Claims	_1420	=	<del></del>	x \$18.00 =	<b>s</b>
Independent Claims	3	==		x \$84.00 =	<b>\$</b>
MULTIPLE DEPEND	ENT CLAIMS			+ \$280.00 =	\$
NON-ENGLISH SPECIFICATION			BASIC FEE		\$ 740.00 \$ 130.00
Total of above Calculations				ions	\$ <u>870.00</u>

To the extent not tendered by check, authorization is given to charge any fees under 37 CFR 1.16 and 1.17 during pendency of the application, or to credit any overpayment, to Deposit Account No. 06-1378. Duplicate copy of this letter is enclosed.

FRISHAUF, HOLTZ, GOODMAN, LANGER & CHICK, P.C.

By: Leonard Holtz, Reg. No. 22,974

12/99 LH:by

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## CHANGE OF CORRESPONDENCE ADDRESS Application

Address to: Assistant Commissioner for Patents Washington, D.C. 20231

Application Number	
Filing Date	Herewith
First Named Inventor	UENO
Group Art Unit	
Examiner Name	
Attorney Docket Number	01701/LH

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Typed or Printed Name Leona	ard Holtz, Reg. No. 2	2,974					
Signature							
November 2, 2001							
NOTE: Signatures of all the inventors or assignees of record of the entire interest or their representative(s) are required. Submit multiple forms if more than one signature is required, see below*.							
*Total of forms are submitted							